



## Talking Points (Observations) DQMP

- Of the 35+ State DOT DQMP plans that I know well, the **INCLUSION** of standards and procedures is fairly consistent from Agency to Agency.
- The **PRACTICAL APPLICATION** of these standards and procedures is more variable, typically driven by a few key factors:
  - Does the Agency own equipment or subcontract the services?
  - Does the Agency fully understand the purpose of the requirements?
  - Does the Agency have the appropriate manpower available/assigned to implement the requirements?
  - Does the Agency have the experience in implementing similar practices?



## Polite Recommendations DQMP

- Meet with your vendor regularly (weekly)
- Build a facility/method to exchange documentation/certification/verification/data easily (website, FTP , meeting notes, progress maps, etc.)
- Read the standards you're requiring and ask questions if you don't understand the intent. This will help dramatically with implementation
- Consider data management, backup and deployment in your process & requirements
- If possible, train multiple team members on required QC/QA tasks (knowledge overlap/improved QA)
- Consider "lessons learned" annually and make changes + improvements



## Talking Points (Observations) HPMS

- Not every Agency has a dedicated HPMS staff member (or team) experienced with submitting data
- The HPMS field manual is well-defined and the submittal process well detailed, but few Agencies fully understand ALL of the data types required
- Procrastination in reporting is common, but not always because of the Agency and/or it's personnel—vendors play a big role in timely reporting and need to be held accountable
- A growing trend (good or bad) is to have vendors do more and more of the report packaging
- Very few agencies allow for much overlap between HPMS distress data formats and their DOT-specific methods



## Polite Recommendations HPMS

- If you can, designate the same person or group of people to be involved in HPMS submittal and preparation each year—cross train for backups
- If you don't understand a data type required for reporting, ask your field rep/FHWA/Vendor to explain
- Plan/Schedule Annually with HPMS submittal timelines in mind and hold your vendors (and other team members) accountable for their portion
- Use your vendor's expertise whenever possible, even in the report creation or submittal!
- You don't have to use HPMS distress rules for your own Pavement Management Needs!